**Practical 4**

Story and Scenario Writing

**Feature: Online payment**

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| **Scenario** | User pay fees with credit/debit card Net banking option and also UPI payment with correct OTP. |
| **Prerequisite** | payment application method properly installed. |
| **Story** | **Given:** Choose the option on online payments.  **When:** User Select credit or debit card option. **End:**  It show the form to fill the card details on it **End:**  User filled Details.  **End:** User click on Make payment.  **Then:** System verify user information.  **Display:** Payment details and “Get OTP” button.  **Then:** User enter Correct OTP.  **And:** Click on “verify OTP”.  **Then:** System check OTP and proceed for payment.  **Display:** payment successful message. |

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| **Scenario** | User insert invalid OTP. |
| **Prerequisite** | payment application method properly installed. |
| **Story** | **Given:** Choose the option on online payments.  **When:** User Select credit or debit card option.  **End:** It show the form to fill the card details on it.  **End:** User filled Details.  **End:** User click on Make payment.  **Then:** System verify user information.  **Display:** Payment details and “Get OTP” button.  **Then:** User enter Correct OTP.  **And:** Click on “verify OTP”.  **Display: “**Invalid OTP” and please try again. |

**Feature:** FAQs

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| **Scenario** | User ask the question and get the answer of FAQs. |
| **Prerequisite** | - |
| **Story** | **Given:** The portal of FAQs.  **When:** User click on questions.  **Then:** User get answer of that question at the bottom of the question.  **End:** get reply option on it to again ask the question. |

**Feature:** Document upload

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| **Scenario** | User upload valid formatted document. |
| **Prerequisite** | User must provide correct file path. |
| **Story** | **When:** User click on “Upload Document” button.  **Then:** open document upload page which will be fill by the multiple document file part like (std\_10-Marksheet, std\_12-Marksheet,cast certificate, living certificate, etc.).  **When:** User click on “click here to upload” button.  **Display:** file manager.  **Then:** User select Document to upload.  **End:** click on “upload”.  **Then:** proceed to upload document.  **Display:** how many percentage of file to be uploaded.  **Then:** User click on “next” to jump in next page. |

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| **Scenario** | User upload invalid formatted document. |
| **Prerequisite** | User must provide correct file path. |
| **Story** | **When:** User click on “Upload Document” button.  **Then:** open document upload page which will be fill by the multiple document file part like (std\_10-Marksheet, std\_12-Marksheet,cast certificate, living certificate, etc.).  **When:** User click on “click here to upload” button.  **Display:** file manager.  **Then:** User select Document to upload.  **End:** click on “upload”.  **Then:** proceed to upload document.  **Display:** “invalid Document Type”  Display “Try again” Button |

**Feature:** Popular search

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| **Scenario** | User know about the which type of search are most popular. |
| **Prerequisite** | Proper analysis of user search and get information to provide popular search option. |
| **Story** | **Given:** Multiple search keyword in popular search portion.  **When:** When user click on any one.  **Display:**  User get the information related to that keyword. |

**Feature:** Virtual desk help

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| **Scenario** | User ask any doubt on video call with help of virtual desk help. |
| **Prerequisite** | Camera and mic required on your device. |
| **Story** | **Given:** “virtual desk help” option in menu.  **When:** User click on “virtual desk help” the it is navigate to form.  **Display:** Form which include name , contact number , query type, time slot and date of meeting.  **When:** User enters name.  Enters a valid contact number.  Enters a valid query type.  Enter a proper time.  Enter a valid date for meeting.  **End:** Click on “submit “ button.  **Display:** message on notification section of app/web and on that contact number which is entered by user. |

**Feature:** Student tracking

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| **Scenario** | Display how many steps are complete or pending for admission. |
| **Prerequisite** | - |
| **Story** | **When:** User click on “Student tracking” option in menu.  **Then :** it is navigate to student tracking page.  **Display:** how many steps are complete or pending in this page.  **And:** also display button with suitable name based on further process of admission. |

**Feature:** Notifications

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| **Scenario** | Provide the user with reminders, and other information from the app. |
| **Prerequisite** | - |
| **Story** | **When:** User click on “notification” icon.  **Then:** It navigate to notification page.  **Display:** Notifications from administrator. |

**Feature: Online Exam(MCQ)**

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| **Scenario** | User will pass with get marks above 75%. |
| **Prerequisite** | Internet connection should be proper connected and OS of mobile or computer should be latest installed. |
| **Story** | **When:** User completes all the processes of admission.  **Then:** User navigate to online mcq test page.  **Display:** “Start test” button.  Display time of the test.  Display types of mcq.  Display numbers of mcqs.  **When:** User click on “start test”.  **Then:** user jump into mcq test page.  **Display:** Pop-up message for instructions.  Display a “ok” button.  **When:** user click on “ok” button.  **Then:** start mcq exam.  **Display:** mcqs number.  Display mcqs questions.  Display mcqs four options with label as (a, b, c, d).  Display check box along with options.  Display Remaining time on top right corner.  Display remaining mcqs , slash(/) , total mcqs ex.(12/30).  Display “finish Exam” button on bottom centre position.  **When:** User click on “finish Exam”  **Then:** open result page  **Display:** total correct mcqs with highlighted text , slash, total mcqs.  Display percentage of test  Display pop-up message “Admission confirmed” with “right” icon Display “ok” button |

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| **Scenario** | User will fail with get marks below 75% |
| **Prerequisite** | Internet connection should be proper connected and OS of mobile or computer should be latest installed |
| **Story** | **When:** User completes all the processes of admission.  **Then:** User navigate to online mcq test page.  **Display:** “Start test” button.  Display time of the test.  Display types of mcq.  Display numbers of mcqs.  **When:** User click on “start test”.  **Then**: user jump into mcq test page.  **Display:** Pop-up message for instructions.  Display a “ok” button.  **When:** user click on “ok” button.  **Then:** start mcq exam.  **Display:** mcqs number.  Display mcqs questions.  Display mcqs four options with label as (a, b, c, d).  Display check box along with options.  Display Remaining time on top right corner.  Display remaining mcqs , slash(/) , total mcqs ex.(12/30).  Display “finish Exam” button on bottom centre position.  **When:** User click on “finish Exam”  **Then:** open result page  **Display:** total correct mcqs with highlighted text , slash, total mcqs.  Display percentage of test  Display pop-up message “You are not eligible” with “wrong(cross)” icon Display “ok” button |